

## COVID-19 GUIDELINES

### PREVENTION AND HYGIENE MEASURES

#### Your Safety is our Number One Priority!

Below, we have summarized all information about the Covid-19 measures at Hotel Villa Sevasti. Feel free to contact us personally, if you have any questions. We are glad to help!

#### Physical Contact

We have been knowing most of our guests for years so that a handshake, or even a hug, has become quite a usual greeting. For the time being, we will have to refrain from that. Please understand that we will be avoiding any kind of personal contact keeping a minimum distance of 1.5m.

#### Hygiene Measures

This subject is, and always has been, one of our major concerns. Facing the actual situation, our already high hygiene standards have been adapted as required by governmental regulations.

Your **hotel room** will be carefully cleaned, thermally disinfected and ventilated before your arrival. During the intermediate cleaning, highly frequented items (e.g. light switches and handles) are being sanitized.

We are disinfecting all **public areas** regularly. Furthermore, you will find disinfectant dispensers at every entrance to the building. Please make use of them when entering or leaving.

In addition to that, we are kindly asking you not to stay in the **reception office** longer than necessary, always keeping a minimum distance of 1.5m.

#### Breakfast

We are pleased to keep offering you a diverse Greek breakfast buffet further on. However, there is no self-service this year. Our staff will prepare your dishes according to your wishes.

#### Service

Face mask? Sure. But keep smiling! Our staff will wear a protective visor made of perspex. No paper or fabric mask – because everybody loves to see a kind smile after all.

## Transfer

As usual, we will pick you up from the airport and drive you to the most beautiful spots in the region safely. The chauffeur as well as all passengers are required to wear a non-medical face mask. It will be provided to you by the hotel.

## Medical care

Our general practitioner Maria will be available on call. In case of suspicion, she will come to the hotel for an initial examination taking first measures if necessary. Our staff is appropriately qualified.

**We are looking forward to seeing you soon!**

**Your team of Hotel Villa Sevasti**

Due to possible changes of the situation, we reserve the right to adapt these measures accordingly.